

Course Descriptions Exchange 2021-2022

Course Title Cases in Management Information Systems
 Course Code EBC4038
 ECTS Credits 6,5
 Assessment Whole/Half Grades

| Period | Start | End | Mon | Tue | Wed | Thu | Fri |
|--------|------------|------------|-----|-----|-----|-----|-----|
| 2 | 25-10-2021 | 10-12-2021 | | X | | | X |

Level Intermediate

Coordinator Mark Vluggen For more information: m.vluggen@maastrichtuniversity.nl

Language of instruction English

Goals Students that have followed this course will:
 •Have a good overview of IT applications and how they are used in organisations;
 •Be able to identify causal links between certain IT project/system features and the outcome (success/failure) of these projects/systems.
 •Have developed their skills in analysing cases.

Description This course is entirely based on company cases and focuses on how organisations can use information systems to improve their performance. The chosen cases - all from real life - reflect the breadth of the information systems field. The cases deal with issues such as:

- Customer relationship management (CRM)
- Enterprise resource planning (ERP) systems
- IT-investment prioritisation
- Healthcare IT
- Resistance to change
- Enterprise 2.0 tools (blogs, wikis, prediction markets)
- RFID technology
- The business-IT gap
- The strategic use of information systems
- Information systems failure
- The role of IT in mergers
- Online reputation systems
- Online marketing
- IT start-ups and entrepreneurship
- The internet of things
- Technology acceptance
- Blockchain

Literature no textbook
 reader available via ELEUM

Prerequisites No prerequisites

Teaching methods Presentation / Lecture / Groupwork

Assessment methods Final Paper / Participation

Evaluation in previous academic year For the complete evaluation of this course please click <http://iwio-sbe.maastrichtuniversity.nl/rapporten.asp?referrer=codeUM>

This course belongs to the following programme / specialisation

| | |
|--|-----------------------------------|
| Master Business Research - No specialisation | Year 1 Disc - IB Controlling |
| Master Business Research - No specialisation | Year 1 Disc - IB Inf Mgmt Bus Int |
| Master Business Research - Operations Research | Year 1 Elective Course(s) |
| Master Business Research - Operations Research | Year 2 Elective Course(s) |
| Master Human Decision Science | Elective Course(s) |
| Master International Business - Accounting and Business Information Technology | Elective Course(s) |
| Master International Business - Entrepreneurship and Business Development | Elective Course(s) |
| Master International Business - Managerial Decision-Making and Control | Elective Course(s) |
| Master International Business - Information Management and Business Intelligence | Compulsory Course(s) |
| Master International Business - Marketing-Finance | Elective Course(s) |
| Master International Business - Organisation: Management, Change and Consultancy | Elective Course(s) |
| Master International Business - Strategic Corporate Finance | Elective Course(s) |
| Master International Business - Strategic Marketing | Elective Course(s) |
| Master International Business - Strategy and Innovation | Elective Course(s) |
| Master International Business - Supply Chain Management | Elective Course(s) |
| Master International Business - Sustainable Finance | Elective Course(s) |
| SBE Exchange Master | Master Exchange Courses |
| SBE Non Degree Courses | Master Courses |