

# Course Descriptions Exchange 2017-2018

Course Title Cases in Management Information Systems  
 Course Code EBC4038  
 ECTS Credits 6,5  
 Assessment None

Period	Period	Start	End	Mon	Tue	Wed	Thu	Fri
1		4-9-2017	27-10-2017	X/E			X/E	

Level Intermediate  
 Coordinator Mark Vluggen For more information: [m.vluggen@maastrichtuniversity.nl](mailto:m.vluggen@maastrichtuniversity.nl)  
 Language of instruction English

Goals Students that have followed this course will:  
 •Have a good overview of IT applications and how they are used in organisations;  
 •Be able to identify causal links between certain IT project/system features and the outcome (success/failure) of these projects/systems.  
 •Have developed their skills in analysing cases.

Description This course is entirely based on company cases and focuses on how organisations can use information systems to improve their performance. The chosen cases - all from real life - reflect the breadth of the information systems field. The cases deal with issues such as:

- Customer relationship management (CRM)
- Enterprise resource planning (ERP) systems
- IT-investment prioritisation
- Healthcare IT
- Resistance to change
- Enterprise 2.0 tools (blogs, wikis, prediction markets)
- RFID technology
- The business-IT gap
- The strategic use of information systems
- Information systems failure
- The role of IT in mergers
- Online reputation systems
- Online marketing
- IT start-ups and entrepreneurship
- The internet of things
- Technology acceptance

Literature no textbook  
 reader available via ELEUM

Prerequisites No prerequisites

Teaching methods Presentation / Lecture / Groupwork

Assessment methods Final Paper / Participation

Evaluation in previous academic year For the complete evaluation of this course please click <http://iwio-sbe.maastrichtuniversity.nl/rapporten.asp?referrer=codeUM>

This course belongs to the following programme / specialisation

Master Business Research	IB Electives
Master Business Research Track OR	IB Electives
Master Human Decision Science	Electives
Master International Business Specialisation Accountancy	Electives
Master International Business Specialisation Controlling	Compulsory Courses
Master International Business Specialisation Entrepreneurship and SME Management	Electives
Master International Business Specialisation Information Management and Business Intelligence	Compulsory Courses
Master International Business Specialisation Organisation: Management, Change and Consultancy	Electives
Master International Business Specialisation Strategic Corporate Finance	Electives
Master International Business Specialisation Strategy and Innovation	Electives
Master International Business Specialisation Sustainable Finance	Electives
SBE Exchange Master	Master Exchange Courses
SBE Non Degree Courses	Master Courses