

## Course Descriptions Master 2020-2021

Course Title Service Science Factory Project (Triangle)

Course Code EBC4209

ECTS Credits 6,5

Assessment Whole/Half Grades

Period	Start	End	Mon	Tue	Wed	Thu	Fri
Year	31-8-2020	25-6-2021					

Level Intermediate/Advanced

Coordinator Dominik Mahr For more information: [d.mahr@maastrichtuniversity.nl](mailto:d.mahr@maastrichtuniversity.nl)

Language of instruction

Goals

- The participants will
- \* familiarize themselves with the SSF approach towards service innovation
- \* experience the challenges and benefits of co-creation in a multidisciplinary team
- \* focus on one specific objective in their personal development
- \* get access to a third party with a service innovation need
- \* develop their time-management skills
- \* build on their team skills

Description

The specific content of the project is dependent on client needs and will be announced shortly before the start. The participants will familiarize themselves with the SSF approach towards service innovation and experience the challenges and benefits of co-creation in a multidisciplinary team.

Literature

Prerequisites This course is only available to ITP students, who will be registered for it by the Education and Exams Office.

Teaching methods PBL / Presentation / Assignment / Groupwork

Assessment methods Participation / Presentation

Evaluation in previous academic year For the complete evaluation of this course please click <http://iwio-sbe.maastrichtuniversity.nl/rapporten.asp?referrer=codeUM>

This course belongs to the following programme / specialisation