

Course Descriptions None 2017-2018

Course Title	Project and Process Management																																											
Course Code	EBC2050																																											
ECTS Credits	6,5																																											
Assessment	None																																											
Period	Period	Start	End	Mon	Tue	Wed	Thu	Fri																																				
	4	5-2-2018	6-4-2018		X			X																																				
Level	Intermediate																																											
Coordinator	Peter Bollen For more information:p.bollen@maastrichtuniversity.nl																																											
Language of instruction	English																																											
Goals	<p>The course is directed at the following learning and competences:</p> <ul style="list-style-type: none"> - developing an awareness of the range, scope and complexity of the phenomena, issues and problems related to project and process management; - developing an integrated and process oriented perspective on managing complex projects and team work; - acquiring competencies in the usage of tools, techniques, methods and models for managing projects and processes. 																																											
Description	<p>The development of new products, services and processes is predominantly carried out in project groups. That means that people from different sectors of the organisation are brought together on a temporary basis to accomplish a complex task. The project management part of this course offers an insight in the role of project management in different organisational contexts. Special attention is given to the following issues: project selection, the project manager, project planning, resource allocation and project control. The process management part of this course deals with operation, strategy and process management. We define a process to be any transformation that converts inputs to outputs. The process view considers any organization to be a process that consists of interconnected sub processes. In this part of the course we will provide students with the basic concepts that enables them to describe processes in a way that allows them to apply "management levers" on those processes: process flow time, work-in-process, process-efficiency and so forth.</p>																																											
Literature	<p>Project management in practice 5th edition. Mantel, Meredith, Shafer and Sutton. Wiley, 2014. ISBN: 978-1-118-67466-6 (mandatory) (all students)</p> <p>Managing Business Process Flows 3rd edition. Anupindi, Chopra, Deshmukh, Van Mieghem and Zemel. Pearson, 2014.</p> <p>ISBN: 978-1-292-02311-3 (IB students)</p> <p>Operations Management: Processes and Supply Chains 11th (global) edition. Krajewski,L., Ritzman, L. and M. Malhotra. Pearson/Prentice-Hall, 2016. (NON-IB students)</p>																																											
Prerequisites	<p>The prior knowledge of the students on these topics is limited to parts of the organisation & marketing course. Exchange students should have prior knowledge of basic organisational and marketing concepts on an introductory level'</p> <p>An advanced level of English</p>																																											
Teaching methods	PBL / Presentation / Lecture / Assignment / Groupwork																																											
Assessment methods	Final Paper / Participation																																											
Evaluation in previous academic year	For the complete evaluation of this course please click http://iwio-sbe.maastrichtuniversity.nl/rapporten.asp?referrer=codeUM																																											
This course belongs to the following programme / specialisation	<table border="1"> <tr> <td>Bachelor Economics and Business Economics Specialisation Economics</td> <td>IBE Electives</td> </tr> <tr> <td>Bachelor Economics and Business Economics Specialisation Emerging Markets</td> <td>Business Electives</td> </tr> <tr> <td>Bachelor Economics and Business Economics Specialisation Emerging Markets</td> <td>Major Strategy</td> </tr> <tr> <td>Bachelor Economics and Business Economics Specialisation Economics and Management of Information</td> <td>Free Electives</td> </tr> <tr> <td>Bachelor Economics and Business Economics Specialisation International Business Economics</td> <td>Business Electives</td> </tr> <tr> <td>Bachelor Economics and Business Economics Specialisation International Business Economics</td> <td>Major Strategy</td> </tr> <tr> <td>Bachelor Econometrics and Operations Research</td> <td>Business & Economics Electives</td> </tr> <tr> <td>Bachelor International Business Specialisation Emerging Markets</td> <td>Major Strategy</td> </tr> <tr> <td>Bachelor International Business</td> <td>Business Electives (Major Accounting)</td> </tr> <tr> <td>Bachelor International Business</td> <td>Business Electives (Major Finance)</td> </tr> <tr> <td>Bachelor International Business</td> <td>Business Electives (Major Information Management)</td> </tr> <tr> <td>Bachelor International Business</td> <td>Business Electives (Major Marketing)</td> </tr> <tr> <td>Bachelor International Business</td> <td>Business Electives (Major Organisation)</td> </tr> <tr> <td>Bachelor International Business</td> <td>Business Electives (Major Supply Chain Management)</td> </tr> <tr> <td>Bachelor International Business</td> <td>Major Strategy</td> </tr> <tr> <td>SBE Exchange Bachelor</td> <td>Bachelor Exchange Courses</td> </tr> <tr> <td>SBE Exchange Master</td> <td>Bachelor Exchange Courses</td> </tr> <tr> <td>SBE Non Degree Courses</td> <td>Bachelor Courses</td> </tr> </table>								Bachelor Economics and Business Economics Specialisation Economics	IBE Electives	Bachelor Economics and Business Economics Specialisation Emerging Markets	Business Electives	Bachelor Economics and Business Economics Specialisation Emerging Markets	Major Strategy	Bachelor Economics and Business Economics Specialisation Economics and Management of Information	Free Electives	Bachelor Economics and Business Economics Specialisation International Business Economics	Business Electives	Bachelor Economics and Business Economics Specialisation International Business Economics	Major Strategy	Bachelor Econometrics and Operations Research	Business & Economics Electives	Bachelor International Business Specialisation Emerging Markets	Major Strategy	Bachelor International Business	Business Electives (Major Accounting)	Bachelor International Business	Business Electives (Major Finance)	Bachelor International Business	Business Electives (Major Information Management)	Bachelor International Business	Business Electives (Major Marketing)	Bachelor International Business	Business Electives (Major Organisation)	Bachelor International Business	Business Electives (Major Supply Chain Management)	Bachelor International Business	Major Strategy	SBE Exchange Bachelor	Bachelor Exchange Courses	SBE Exchange Master	Bachelor Exchange Courses	SBE Non Degree Courses	Bachelor Courses
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