

Course Descriptions None 2017-2018

Course Title Supply Chain Operations*

Course Code EBC4127

ECTS Credits 6,5

Assessment Whole/Half Grades

Period	Start	End	Mon	Tue	Wed	Thu	Fri
1	4-9-2017	27-10-2017		X			

Level Advanced

Coordinator Marianne Peeters For more information:m.peeters@maastrichtuniversity.nl

Language of instruction

Goals The main goal of the course is to equip students with a toolbox of techniques that are indispensable in the understanding, design, and management of operations, both in production and services in a supply chain context.

Description This course addresses the basic operational processes in manufacturing and logistics which together form the primary processes of the supply chain. It will address operational issues in transportation (routing, loading, modal choices), warehousing (order processing, design, value added logistics), manufacturing (TQM, planning). The course will give detailed attention to the operational processes, but also to (quantitative) tools as they are available to measure, define and improve the processes. This course lays the foundation for all subsequent supply chain related programmed content. This course addresses issues in running and optimizing processes, which mostly take place within a company in the supply chain. Cases are selected from the literature as well as real-life company cases.

Literature Literature will consist of recent research articles as well as case studies that will be made available. A list of textbooks on Operations Management is given in the block book for additional reading/basic concepts.

Prerequisites Basic statistics/mathematics.
Linear programming.
Basic operations management/supply chain management.

Teaching methods PBL / Presentation / Assignment / Groupwork

Assessment methods Participation / Written Exam

Evaluation in previous academic year For the complete evaluation of this course please click <http://iwio-sbe.maastrichtuniversity.nl/rapporten.asp?referrer=codeUM>

This course belongs to the following programme / specialisation Master Global Supply Chain Management&Change Compulsory Courses