

Course Descriptions None 2019-2020

Course Title Supply Chain Operations*
 Course Code EBC4127
 ECTS Credits 6,5
 Assessment None

Period	Start	End	Mon	Tue	Wed	Thu	Fri
1	2-9-2019	25-10-2019		X			

Level Advanced
 Coordinator Marianne Rutten For more information:m.peeters@maastrichtuniversity.nl
 Language of instruction

Goals The main goal of the course is to equip students with a toolbox of techniques that are indispensable in the understanding, design, and management of operations, both in production and services in a supply chain context.

Description This course addresses the basic operational processes in manufacturing and logistics which together form the primary processes of the supply chain. It will address operational issues in transportation (routing, loading, modal choices), warehousing (order processing, design, value added logistics), manufacturing (TQM, planning). The course will give detailed attention to the operational processes, but also to (quantitative) tools as they are available to measure, define and improve the processes. This course lays the foundation for all subsequent supply chain related programmed content. This course addresses issues in running and optimizing processes, which mostly take place within a company in the supply chain. Cases are selected from the literature as well as real-life company cases.

Literature Operations and Supply Chain Management by F. Robert Jacobs and Richard Chase, Global Edition, 2014. ISBN 978-0-0771-5162-1.

Prerequisites The basic prerequisites for the course are familiarity with linear programming modeling, statistics, and with MS Excel including the Solver plugin.

Teaching methods PBL / Presentation / Assignment / Groupwork

Assessment methods Participation / Written Exam

Evaluation in previous academic year For the complete evaluation of this course please click <http://iwio-sbe.maastrichtuniversity.nl/rapporten.asp?referrer=codeUM>

This course belongs to the following programme / specialisation Master Global Supply Chain Management and Change Compulsory Course(s)