Course Descriptions None 2022-2023

Course Title	Service Science Factory Project (DD)
Course Code	EBC4210
ECTS Credits	0,0
Assessment	Pass / Fail

Period

Period	Start	End	Mon	Tue	Wed	Thu	Fri
1	5-9-2022	21-10-2022	C				
2	31-10-2022	16-12-2022	C				

Level	Intermediate/Advanced
Coordinator	Dominik Mahr For more information:d.mahr@maastrichtuniversity.nl
Language of instruction	English
Goals	The participants will -familiarize themselves with the SSF approach towards service innovation -experience the challenges and benefits of co-creation in a multidisciplinary team -focus on one specific objective in their personal development -get access to a third party with a service innovation need -develop their time-management skills -build on their team skills
Description	PLEASE NOTE THAT THE INFORMATION ABOUT THE TEACHING AND ASSESSMENT METHOD(S) USED IN THIS COURSE IS WITH RESERVATION. A RE-EMERGENCE OF THE CORONAVIRUS AND NEW COUNTERMEASURES BY THE DUTCH GOVERNMENT MIGHT FORCE COORDINATORS TO CHANGE THE TEACHING AND ASSESSMENT METHODS USED. THE MOST UP-TO-DATE INFORMATION ABOUT THE TEACHING/ASSESSMENT METHOD(S) WILL BE AVAILABLE IN THE COURSE SYLLABUS. The specific content of the project is dependent on client needs and will be announced shortly before the start. The participants will familiarize themselves with the SSF approach towards service innovation and experience the challenges and benefits of co-creation in a multidisciplinary team.
Literature	
Prerequisites	NOVA Lisboa Students only
Teaching methods	PBL / Presentation / Assignment / Groupwork
Assessment methods	Participation / Presentation
Evaluation in previous academic year	For the complete evaluation of this course please click http://iwio-sbe.maastrichtuniversity.nl/rapporten.asp?referrer=codeUM

This course belongs to the following programme / specialisation

SBE Exchange Master	Master Exchange Courses
SBE Non Degree Courses	Master Courses