

## Course Descriptions None 2025-2026

Course Title Smart Service Skills

Course Code EBS4046

ECTS Credits 6,5

Assessment Whole/Half Grades

Period	Start	End	Mon	Tue	Wed	Thu	Fri
S1	1-9-2025	30-1-2026	C				

Level Advanced

Coordinator Marcel van Birgelen For more information:m.vanbirgelen@maastrichtuniversity.nl

Language of instruction English

Teaching methods

Assessment methods Final Paper / Participation / Assignment / Computer test / Presentation

Evaluation in previous academic year For the complete evaluation of this course please click <http://iwio-sbe.maastrichtuniversity.nl/rapporten.asp?referrer=codeUM>

This course belongs to the following programme / specialisation

Master Business Intelligence and Smart Services      Compulsory Skills