

## Course Descriptions None 2026-2027

Course Title Smart Service Skills  
Course Code EBS4046  
ECTS Credits 6,5  
Assessment Whole/Half Grades

Period	Start	End	Mon	Tue	Wed	Thu	Fri
S1	31-8-2026	31-1-2027	C				

Level Advanced  
Coordinator Marcel van Birgelen For more information:m.vanbirgelen@maastrichtuniversity.nl  
Language of instruction English

Goals

Description

Teaching methods

Assessment methods Final Paper / Participation / Assignment / Computer test / Presentation

Evaluation in previous academic year For the complete evaluation of this course please click <http://iwio-sbe.maastrichtuniversity.nl/rapporten.asp?referrer=codeUM>

This course belongs to the following programme / specialisation

Master Business Intelligence and Smart Services Compulsory Skills